

Privacy Policy

Last updated: 1.10.2025

This Privacy Policy explains how **ORMA technical services LLC** collects, uses, discloses, and protects personal data in connection with the website www.orma-interior.com (the “Website”) and our interior design services. By submitting your information via the Website or our communication channels, you agree to this Privacy Policy.

1) Data We Collect

We collect personal data that you voluntarily provide via inquiry or contact forms:

- Name
- Phone number
- Email address
- Free-text details you choose to share (e.g., project brief)

We do **not** intentionally collect sensitive personal data. We do not conduct profiling or automated decision-making.

2) How We Use Your Data (Purposes)

We process your data to:

- Respond to your inquiry and schedule consultations
- Prepare proposals, concepts, and project documentation
- Organize site visits and coordinate communications
- Deliver our interior design services, including:
 - **Project diagnostics** (studying architecture, purpose, goals)
 - **Concept development** (visualizations, functionality)
 - **Design & documentation** (drawings, specifications, estimates)
 - **Implementation & fit-out** (process oversight, proven solutions)
 - **Final layout** (furnishing, décor, handover)

We do **not** sell or rent your personal data.

3) Legal Bases (UAE PDPL and, where applicable, GDPR)

We rely on one or more of the following bases:

- **Consent** (e.g., submitting a form)
- **Pre-contract/Contract** (responding to requests, providing services)

- **Legitimate interests** (service quality, security, record-keeping as appropriate)

4) Sharing & Disclosure

We may share data with trusted service providers and contractors strictly as needed to deliver our services (e.g., surveyors, fit-out teams, logistics). Such parties are bound by confidentiality and data-protection obligations. We may disclose data if required by law or to protect our rights, safety, or property.

5) International Transfers

Your data may be stored or processed outside the UAE (e.g., reputable cloud/email providers). Where applicable, we implement appropriate safeguards to protect your data during such transfers.

6) Retention

We keep personal data only as long as necessary for the purposes above and to meet legal, accounting, or reporting requirements. Upon request, we will delete or anonymize your data unless retention is legally required.

7) Security

We apply reasonable technical and organizational measures to protect personal data against unauthorized access, use, alteration, or disclosure. No system is entirely secure; residual risk cannot be eliminated.

8) Your Rights

Subject to UAE PDPL (Federal Decree-Law No. 45 of 2021) and other applicable laws, you may:

- Request access to the personal data we hold about you
- Request correction or deletion
- Object to, or restrict, certain processing
- Withdraw consent at any time (this will not affect prior lawful processing)

To exercise your rights, contact us at Korotinakseniya@yahoo.com. We may need to verify your identity before responding.

9) Cookies

The Website may use **strictly necessary** cookies for basic functionality. We do **not** use advertising or cross-site tracking cookies. You can control cookies through your browser settings.

10) Children's Data

Our services are not directed to children. We do not knowingly collect personal data from individuals under the age of 18.

11) Third-Party Links

The Website may contain links to third-party sites or services. We are not responsible for their content or privacy practices. Please review their policies.

12) Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a new "Last updated" date. Please review periodically.

13) Contact

For questions, requests, or complaints regarding this Privacy Policy or our data practices, contact: Korotinakseniya@yahoo.com